NVRTitan Release Note



NUUO version 0.8.0 release date_2011.7

Release Version 0.8.0 (2011/7)

Modules

Item		Version
FW	NVR	00.08.0000.0049
	Camera Package	00.08.0000.0049
Application	NUUO Install Wizard	1.0.0.14
	NUUO NuClient	0.8.0.35
	NUUO Backup Player	0.8.0.35
	NUUO Offline License Tool	1.0.1.37
Document	Titan Server User Manual	0.8.0
	NuClient User Manual	0.8.0
	Titan Quick Start Guide	0.8.0

Known Issue

[Titan Server]

- 1. The functions of auto upgrade, SMTP server, auto backup and license management only work as the IP of LAN 1 is fixed and connectable with WAN. Will be fixed in 1.0.0 (Fix those functions in LAN 1, which implies LAN 1 must be in WAN.)
- 2. Cameras of slave servers may not be connected if both LAN and WAN IP of slave servers are configured; please make the network of client/master/slave in the same network environment currently. Will be fixed in 1.0.0
- 3. Connecting D-Link DCS-910 may lead to system restart. Will be fixed in 1.0.0
- 4. Connecting ONVIF and Bosch camera may lead to system restart, so we remove ONVIF and Bosch from supporting list temporarily. Will be fixed in 1.0.0
- 5. If user add the same camera twice in the server (camera 1 and camera 2 for example) and set up camera I/O event on camera 1 only, client users may receive two sets of events when I/O triggering. Will be fixed in 1.0.0
- 6. Do not edit master/slave on slave servers. Changing the master/slave settings on Slave server may lead to Re-login dialog popup.
- 7. System is unable to detect the status of DAS disk unplug/plug, so the status of DAS may be incorrect.

[NuClient]

- 1. Frames drop when playing back the videos, but there is no impact on recorded files; we suggest that the concurrent connections of playback should be lower than 64. Will be fixed in 1.0.0
- 2. If the network of slaves is not stable, please don't configure more than 5 slaves to a master. Will be improved in 1.0.0
- 3. When view tour is running, dragging a device to view tour in edit mode right as view tour is switching to next view may cause error (dump). Will be fixed in 1.0.0
- 4. AP may crash under long-time live viewing if receiving audio from some certain cameras, especially megapixel cameras. Will be fixed in 1.0.0
- 5. When the speed of moving object is fast, image is likely broken with MPEG4/H.264 codec. Will be fixed in 1.0.0
- 6. Do not export/backup video which length is over 5 minutes. Will be fixed in 1.0.0
- 7. Message "motion search failed due to server crash or network connection lost" pops up as doing previous/next motion search, while the server and network work actually. Will be fixed in 1.0.0
- 8. If search motion on the video which a period of time is no recording, system will pop up message "Failed to motion search due to connection lost". Will be fixed in 1.0.0
- 9. If you open web liveview and close it correctly, you still can see "iexplore.exe" process in Task Manager. What's more, if you repeat the steps to open and close, multiple "iexplore.exe" existed. Will be fixed in 1.0.0

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- 10. Deleting, adding or editing preset point on camera web while web client is running, the preset point status on web client won't be updated simultaneously. (No this issue on NuClient AP and Windows 7) Will be fixed in 1.0.0
- 11. The time span won't be updated after playing record video for several hours/days. Will be fixed in 1.0.0
- 12. Cannot play selected period of video properly via Backup tool. We suggest using Playback to check recorded videos currently. Will be fixed in 1.0.0
- 13. Drag the scroll bar back to make the image complete, or you cannot use camera content tool bar.
- 14. Full screen is only supported in Client AP, but not in web client.
- 15. If the graphic card you use is ATI 4350, the image is disappeared when doing digital PTZ.
- 16. If the version of ATI HD4800 driver is in the year of 2010, it's likely that time line is not updated as dragging camera to grid.
- 17. Videos cannot be displayed on the Client PC with on-board graphic card. Do not support on-board graphic card.
- 18. Do not support 64bit IE.

[Camera]

- 1. Parameters of some IQeye cameras can't be saved successfully. Will be fixed in 1.0.0
- 2. Arecont dual stream is likely disconnected in poor network environments. Will be fixed in 1.0.0
- 3. Motion detection of Sony CH/DH series cameras doesn't work with camera FW v1.30 and above. Will be fixed in 1.0.0
- 4. Connecting MJPEG dual stream of SANTEC cameras² likely leads to camera malfunction. Will be fixed in 1.0.0
- 5. System becomes abnormal if Zavio cameras which enable motion detection connect and disconnect frequently. Will be fixed in 1.0.0

[Others]

1. Non-English words display in scratch on mobile client. Will be fixed in 1.0.0

Potential Risk

The following cameras are supported by design, which implies that they may contain potential error; if you encounter some problems, please contact our Support Team: service@nuuo.com.



Remote Client PC Requirement

Remote PC Minimum Requirements			
CPU	Intel Core 2 Duo, 2.6GHz		
Display Card	nVidia or ATI with 1GB memory		
	(OpenGL 1.3 and later)		
OS Supported	Windows XP 32 bit	Windows 7 32/64 bit	
RAM	1GB	2GB	
User Interface	 HTTP Web browser - Internet Explorer 8 and later NUUO client application program 		

¹ The following IQeye models are with this bug in previous version: IQ040S, IQ041S, IQ042S, IQ540S, IQ541S, IQ542S, IQD30S, IQD31S, IQD40S, IQD41S, IQD42S

SANTEC 1.3 megapixel and D1 cameras